

Supporting trans patients, binary and non-binary, requires developing a safe, inclusive environment that goes beyond the clinical consultation itself.

Asking about, recording and using information about a patient in a trans-affirming way is paramount when building a trusting and therapeutic relationship. Providing context and explaining why you are asking for personal information is helpful too, for example, when asking about a name that you may require for Medicare purposes.

Setting a welcoming tone

With new patients, it's good to be explicit that you welcome trans patients. Even if this does not apply directly to them, they may have a family member or friend in need of your care.

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I let all my new patients know early on that I work inclusively with people of all genders. Therefore, I welcome you to share anything that you feel is relevant for me to know so I can provide you with the best possible care. If there is ever anything about your body, your gender, your identity, or your sexual health that you want to discuss or ask questions about, please don't hesitate to do so.

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Anatomy

Many trans people have complicated feelings about their bodies, especially genitals or secondary sex characteristics. The best practice is to ask your patients what words they prefer to use for their body, but if in doubt, we recommend the following neutral language.

TRY	INSTEAD OF	
Upper body	Breast / Chest	
Erogenous or erectile tissue / External genitals / Genitals	Penis	
Erogenous or erectile tissue	Clitoris	
External genital area	Vulva	
Opening of the genitals	Introitus / Opening of the vagina	
Internal genitals / Genitals	Vagina	
External gonads	Testes / Testicles	
Internal gonads	Ovaries	
Internal reproductive organs	Female reproductive organs	

Once you know the words a person uses to describe their body, it's important to use those words, and to record them in your medical notes so that the service can affirm your patient at any point of contact.

Everyday medical language

So much of the way we talk about medicine and bodies is gendered by habit, and this can be invalidating and distressing for trans patients, which in turn creates barriers to health. Practicing with different language that affirms trans patients means more welcoming and accessible services for all patients.

TRY	EXAMPLE	INSTEAD OF
Person with People with Anyone with	If a person with a prostate has urinary symptoms, they should speak with their doctor.	man with males with male-bodied people
Person who has People who have Anyone who has	We recommend that anyone who has a cervix consider having a cervical screen	woman who has females who have female-bodied people
may occur can begin You may experience	Pregnancy may occur without contraception. Hair loss can begin at any age after puberty. You may experience cramps as a side effect.	women may become male pattern balding women may experience

Person-centred care

Many exams, tests, treatments, and medications may be specific to a person's current anatomy, hormone levels, or other attributes that you cannot see just by looking at them. Therefore, the gender marker on a medical record, or knowing a patient's sexual orientation might not be helpful when assessing the care that is most needed or suitable.

By asking questions relevant to the care you are providing, you can support your trans patients by looking after their specific needs, rather than making assumptions.

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logical male /	
Not trans / Normal / Real	
Natural / Normal development	
Cis genitals	
Post-operative	
Cis genitals	
jht	
Period / Menses	
Erection	
Male condom / Female condom	
Penetrative sex / normal sex	
Vaginal sex	
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This resource was developed by Trans Care BC, Canada and adapted with permission, thank you! TransHub is ACON's digital information and resource platform for all trans and gender diverse people in NSW, their loved ones, allies and health providers.





For more information and resources, visit: transhub.org.au